

ATM

Getting Started: Talking ATMs



Overview

Talking ATMs deliver spoken instructions for the blind or visually impaired:

You may:

- Make deposits and withdrawals
- Pay bills
- Transfer money
- Make balance inquiries



To use a Talking ATM, you need:

- A mini-plug headset
- Use your own or get one from Bank of America



Use Your Headset:

Any mini-plug headset will work with our Talking ATMs. You can use your own or you can request one from Bank of America in one of two ways: Call Telephone Banking at 1.800.432.1000 (1.800.362.2538 in California). Or visit www.bankofamerica.com, and select "Contact us" from the home page. Next, select "Accessible Banking" under "About the Bank," select "Send accessible banking questions and comments via secure e-mail," then type in your request.

A collage of images showing various people interacting with a Talking ATM. The images include a woman talking to a child, a group of people, a man in a military uniform, a woman at a desk, and a man in a white shirt. The Bank of America logo and "Bank of Opportunity" tagline are visible at the bottom of the collage. Below the collage is a red banner with white text.

Bank of America
Bank of Opportunity

Please insert your card.
Por favor introduzca su tarjeta.

To begin:

- Insert your card
- You'll hear private instructions to guide you through the session

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Using the Keypad

Talking ATMs have:

- Special keypads you can use to respond to voice-guided prompts
- Descriptions of the keypad and keys are provided during the session